

Glenbank Newsletter

March Edition



Staff Profiles



This months staff profile is about Chanel our youngest member of staff!

“My names Chanel and I have been working at Glenbank for over a year. I love the job that I do being able to have new experiences with the residents I care for as everyday is different. in my spare time I love spending time with my siblings as I am one of 8 with 6 sisters and 1 brother. I also enjoy going for walks with my furry baby Prince Charming.”

Birthdays

Joan 88

Olive 93

Val 95

June 94

Eunice 93



Glenbank Care Home Improvement Plan 2024

As part of our overarching goal of providing good care the management and staff at Glenbank are committed to the following in 2024

We will continue to use feedback to drive these improvements forward.

This year we will continue to develop and improve the systems in the home that help us meet the needs of our residents. We will continue to develop staff to get the most from our existing systems, leading to better outcomes for them and our residents. We will continue to train the homes leaders to help meet this goal. We will look at leadership and management courses for senior staff.

We will continue to improve the facilities in the home, we will add ensembles to bedrooms, we will achieve this by adding to rooms when they become vacant or with the consent of residents who are occupying rooms

We will work with Heaton Medical centre to link our systems through GP Connect, this will allow real time sharing of residents information with the surgery to give them a better understanding of a residents needs.

We will continue to hold and encourage residents to attend Residents Meetings so we can share feedback and consult on how the home is working

The visiting pod has served us well during Covid 19 however it is no longer required for visits. We will move the pod to the garden and discuss with residents and staff its best use.

Our local community is important to us at Glenbank, we will continue to engage and foster better relationships with local business', schools, nurseries, faith groups and services.

We will work with residents and staff to create a buddy system for staff and residents where new staff work closely with a named resident who can give feedback and guidance to how the home works for them.

We will work towards develop a volunteering system to help with various activity's in the home, we will reach out to local charities and faith groups to assist with this.

We will improve the hairdressing and private room with better facilities.

To continue to develop and improve our staff culture at Glenbank, to foster an open and listening culture between all stakeholders.

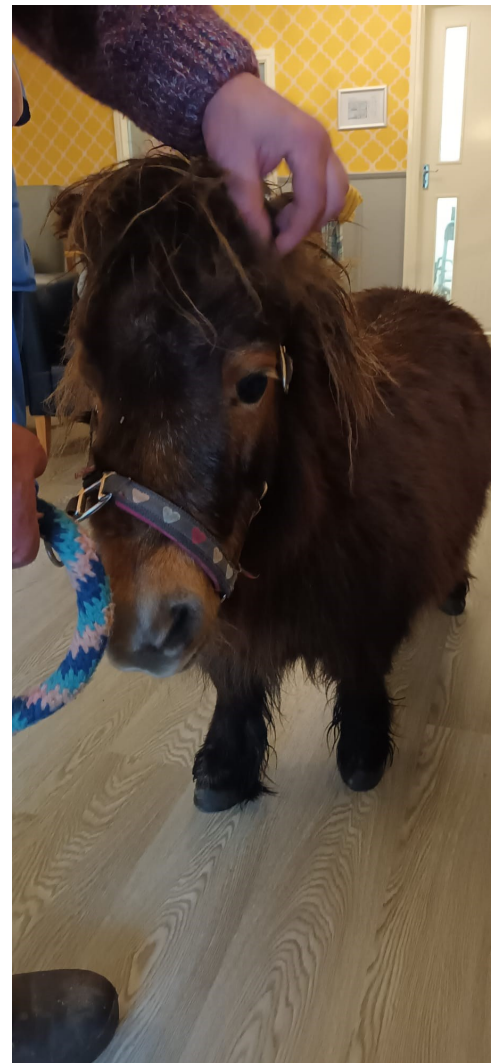
Animal Therapy Morning



We had a visit from Home Safari who visited the home with 2 goats and a miniature Shetland Pony.

The residents (and the staff) loved the experience, we had lots of smiles and laughs. The animals also visited residents who stay in their rooms.

We have arranged for them to visit again with some smaller animals that residents can hold.



Red Nose Day

The staff and residents helped to raise money for Comic relief this month. Staff and residents took part in a sponsored pajama day. It was great fun and raised over £40 towards Comic Relief.

We intended to send out a just giving link, unfortunate due to illness we weren't able to send it out to family's.



Present

G Hughes, M Hughes, G Thompson, E Halliwell, E Scholes, S Unsworth, A Quarmby, R Latham, M

McDonald, C Orton, S Jones

Agenda items**Security incident**

Residents informed of a recent break in at the home, Glenys explained what additional security measures are being put in place. New security lights, new window restrictors. Residents expressed a wish that their windows could stay open, Glenys explained this was fine and that some rooms were not really affected due to the height of the room.

Menus

Discussed any changes that the residents would like to the menu, residents were indifferent or did not like the chicken burgers. Residents mentioned that the cooks are always accommodating to changes they make. Residents confirmed they receive a weekly menu if they wish and they can order changes to their menu. Residents suggested more salads being added to the menu, they suggested ham, egg, quiche, salmon and tuna salads would be nice.

Residents appreciated the weekly menu they like to know they can ask for an alternative if they choose.

Two residents asked for BBQ ribs this will be added to weekly order and offered as an alternative.

One resident expressed a wish for more garlic flavoured dishes, Mark explained that it wouldn't suit everyone's taste but he will discuss with cooks about some dishes she may like. The same resident also mentioned she felt there was too much mash potatoes on the menu. Mark will ask the cooks to offer an alternative to mash.

Days out

Glenys asked the residents for ideas for days out as summer is coming. Residents expressed a wish for journeys to be shorter around 30-40 minutes. Smithills Hall was suggested. Mark suggested Bolton Museum and the Steam Museum two residents were very keen for the steam museum. Other suggestion included Smithills farm, Ena Mill, Radcliffe Garden Centre. One resident suggested a tour of Coronation St tour. Glenys will organise some dates and share with residents.

Activities

Discussed the activities in the home, residents were happy, they mentioned that they were enjoying going to the triangle church on Mondays. A recent guess the number of sweets competition was appreciated. Glenys said she will do another one soon.

Involvement in care planning and reviews

Glenys encouraged residents to continue to take part with reviews and care planning.

Any other business

None

Spring Word Search

K	L	K	G	S	I	T	S	B	M	A	L	C	N
H	H	Y	R	A	R	I	G	S	I	F	S	D	E
C	G	G	A	R	I	G	N	G	R	A	H	A	L
R	N	A	D	C	K	G	I	A	E	O	O	F	M
A	I	C	E	G	C	E	N	G	Y	O	W	F	Y
M	M	L	E	L	I	R	A	R	R	I	E	O	L
R	O	G	A	A	H	E	E	H	A	F	R	D	F
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P	T	P	D	U	C	K	L	I	N	G	R	O	B
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LAMBS
CHICK
SPRING
CLEANING
BLOSSOMING
BUTTERFLY
EASTER EGG
APRIL
SUNSHINE
RAINBOW
DAFFODIL
MARCH
DUCKLING
SHOWERS

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